



FAQ's

Bridge Made Simple Webinars and Games

How do I purchase and watch a webinar?

You have two choices. Watch LIVE or purchase a previously aired webinar from the STORE at:
<https://www.larryco.com/bridge-store>

The links to purchase the LIVE webinars are always available on the homepage at:

<https://www.larryco.com/>

Please keep in mind the following when purchasing a LIVE webinar:

- You do not need a Paypal account. Just scroll to the bottom of the Paypal page and use your credit card.
- Paypal loves to buffer, please be patient and let it complete the transaction
- If you do not get an immediate confirmation with your link after paying, it may not have processed!

What's the difference between LIVE and recorded?

If you register and watch LIVE you can ask any of our staff questions. The staff consists of great bridge teachers and ACBL Directors, so rest assured you're getting good information and this helps keep the lecturer on topic and focused with his/her lesson. The LC staff is there to keep you on track and to help you with any questions that you have. To ask them a question, you do it through Q&A.

Sometimes, they will save your question until the end for the lecturer to answer.

The CHAT button is for you to answer Larry's (or any lecturer's) questions to the students so he/they can get a feel of where you are as a group. Other attendees cannot see your "guess" so you'll never be embarrassed.

What happens if I miss the LIVE event I registered for?

If you miss the LIVE streaming, you will still get a link after the airing to watch at your leisure.

All of our webinars are recorded and put in the STORE at <https://www.larryco.com/bridge-store>. So if you missed registering for a webinar, rest assured they will be there for you.

If I buy a webinar in the STORE, how do I get it?

An automated email is sent from the STORE almost immediately following your purchase. In the subject line is Webinar Links. So if it's not in your IN BOX check spam or promotions or junk. Use the words Webinar Links to search for it.

If I register for a webinar, how do it get that?

Same way. An automated email is sent with the link to join the webinar on a specific date and time. KEEP THIS EMAIL! Another one will be sent 24 hours and 1 hr before. You need only one of them to join.

Do I need the Zoom app or to download anything ahead of time?

Yes, if you have never used Zoom - when you first purchase a webinar you will be sent a link, click on that link and then click on the download button that zoom offers. It shouldn't take very long and then it will be on that device for your use. If this doesn't work easily here are some additional instructions:

https://www.larryco.com/uploaded/pdf/pdfup_435.pdf

How long are the webinars?

The webinars are 1HR of lecture time and 20-30minutes of Q&A

Do I have to watch LIVE?

No. If you miss the webinar about 1.5hrs after the airing a FOLLOWUP email is sent with the link to watch at your leisure. In this email will also be another link that has the professionally produced lesson notes and sometimes more items. Larry's also have 4 Practice Deals (in quiz form) and Robert's have a quiz.

What time do they start?

Currently all webinars start at 2:00PM Eastern.

What days are the webinars?

Larry is on Thursdays, Michael is on Fridays, and Robert is on Tuesdays

How much do they cost?

Larry's are \$15. Michael's are \$10 and Robert's are \$15

How long is the recorded webinar link good for?

Indefinitely.

How do I keep track of all my links?

We suggest you create a file in your email account and put all of your webinar links there. If you know Excel, you could build a spreadsheet and put them there also. We plan to update the website by the end of October, 2020 and you'll be able to create a login and access all of your purchases and links there too.

What level are the webinars?

All of our lecturers try to teach at an intermediate level with lots of good advanced and beginner information thrown in.

I would like to play in your Thursday game at 3:45 Eastern following Larry's Webinar. What do I do?

You must purchase a webinar the week of the game you want to play in. You can either get a LIVE webinar (any of the three held that week) or buy one from the store. Then read this:

https://www.larryco.com/uploaded/pdf/pdfup_488.pdf

I still have questions. Who do I ask?

Our lovely and patient Cheryl. You can reach her at webinars@larryco.com or (973) 303-3232